

Date: April 11, 2010

**Centers for Medicare & Medicaid Services
Office of the Administrator
Center for Medicare
Medicare Drug Benefit and C & D Data Group**

**Division of Clinical and Operational Performance
(FCHGC)**

- Develops strategy for oversight of the Part C and Part D benefits, performs initial program data analyses, provides first line of defense in identifying and correcting Part D non-compliance, oversees program protections and validation (program benefits), and serves as a liaison to account managers, business owners, contractors, and other interagency groups.
- Oversees, compares, assesses, and tracks the clinical and operational performance of Part D sponsors. Develops clinical and operational measures and performance standards to assess Part D sponsors including patient safety and quality.
- Provides strategic planning for production and release of Part D performance ratings, including but not limited to developing measure concepts and specifications, coordinating all data collection, developing business rules and composite scores, conducting quality assurance and data validation, conducting consumer testing, creating data shells and technical notes for data preview, and developing language for display on the Medicare Prescription Drug Plan Finder.
- Publishes Part D Plan Ratings on at least an annual basis, to be made available to beneficiaries during Medicare Part D open enrollment periods and throughout each benefit year for beneficiaries newly eligible for the Medicare Part D program.
- Conducts operational performance analyses of Part D sponsors.
- Analyzes available Part D program data, including Part D plan benefit package information, formulary files, complaints data, and prescription drug event data, for the detection of potential discriminatory or gaming practices or to help make policy decisions.
- Develops the Part D Reporting Requirements and prepares specifications for the Health Plan Management System module for plan-reported data collection. Performs data quality assurance and analyses to assess plan performance, to track compliance, and to identify trends and outliers.

Date: April 11, 2010

**Division of Clinical and Operational Performance
(continued)**

- Performs data quality assurance and analyses of Part C Reporting Requirements to assess Medicare Advantage plan performance, to track compliance, and to identify trends and outliers.
- Analyzes data on Part C including disenrollment and other measures.
- Conducts Plan Finder quality assurance to ensure that Part D sponsors submit accurate and valid data files. Ensures that Part D Sponsors resolve any errors or inconsistencies in their Plan Finder data files. Performs analysis and assessment of drug pricing, formulary, pharmacy, and beneficiary cost files as part of the overall monitoring strategy of Part D.
- Reviews and approves Medication Therapy Management Program (MTMP) submissions annually and monitors and evaluates MTMPs offered by Part D Sponsors.
- Business owner of the Complaint Tracking Module which captures and tracks Medicare Part D complaints as a means of immediate and longitudinal oversight for the Medicare Drug Benefit Program.
- Serves as liaison to the physician, pharmacist, and pharmacy benefit communities, Federal/congressional agencies, and related industry stakeholders on prescription drug coverage, quality, performance standards, patient safety, pharmacy practice, and pharmacoconomics. Represents CMS at external meetings including the PQA, a pharmacy quality alliance.
- Represents the Medicare Drug Benefit and C & D Data Group (MDBG), Center for Medicare (CM) at internal meetings including the Risk Adjustment Group, the MA-PD Change Management Board, the Health Plan Employers Data and Information Set Workgroup, and the Integrated Data Repository Steering Committee.
- Collaborates with and provides technical assistance to the Program Compliance and Oversight Group, CM to support Part C and Part D compliance monitoring, fraud detection, auditing, and enforcement.
- Performs news and literature scans to provide MDBG, CM with information that potentially impacts and/ or influences the Medicare Drug Benefit Program.