

INFORMATIONAL INTERVIEWS

Career Development Center

California State University, Los Angeles

www.calstatela.edu/careercenter (3

(323) 343-3237

In the informational interview, <u>you</u> are the one asking questions. You can gain a better understanding of an occupation or an industry by talking to people who are currently working "in the field". You can conduct these interviews over the phone, although in- person contact is preferable. These interviews can be relatively brief – thirty minutes or less – and when you are done, thank the professional for adding to your knowledge base about his/her career. This person is now a part of your informational network! Following are some suggested questions.

The Nature of the Job

- 1. What are your major duties and responsibilities?
- 2. Describe a typical work day.
- 3. What aspects of your job do you find most interesting? Which are the least enjoyable?
- 4. What kind of person (in terms of talent and personality) would be best-suited for this type of job?
- 5. Who do you have the most contact with clients, peers, subordinates, superiors?
- 6. How does your job fit into the organization's structure?
- 7. What changes do you see occurring in this field? Has technology affected this industry or this job?

Career Path

- 8. What were the positions you held that led up to this one?
- 9. Describe entry level positions in this industry.
- 10. What types of experiences would help someone advance in this field?
- 11. How long does it usually take to move from one step to the next in this career path?
- 12. In this field, are there any specific prerequisites for advancement, such as examinations, higher degrees, advanced certifications, etc.
- 13. Are there other positions in this field to which one could be transferred? What are they?

Preparation

- 14. What are the academic and experiential requirements for entry level jobs in this field?
- 15. Are there any specific courses I might take that would be of particular help to me in this field?
- 16. Are there any extracurricular activities (paid work, volunteering, interning, campus organizations) that would enhance my chances of being hired in this field?
- 17. What special advice would you give to a person considering this field?
- 18. What types of training do employers give when entering this field?

Hiring

- 19. Is there currently a demand for people in this field?
- 20. What types of companies, organizations, or agencies might employ people in this field?
- 21. Do you have any advice on how I could qualify for an entry level position in this field?

General

- 22. What are the salary ranges for various jobs in this industry?
- 23. How do the requirements of this career affect time for pursuit of personal interests and needs (family, community, recreation, etc.)?