

# COTA MAINSTREAM ON-DEMAND

## Join us for an Open House

You are invited to come and learn more about COTA's Mainstream On-Demand transportation service, which is an optional program offered to Mainstream customers. Mainstream On-Demand enables Mainstream customers the option to schedule same-day, direct, non-stop trips. All riders must qualify for Mainstream to be eligible for Mainstream On-Demand service. You will learn about:

- The benefits of the service
  - Trip cost
- Hours of operation and more

Mainstream customers must make Reservations 1-7 days in advance at (614) 272-3033 to schedule their trips to an open house.

**April 4, 2019 | 9-10am**

OR

**April 16, 2019 | 5-6pm**

COTA Mobility Services Facility  
1330 Fields Ave.,  
Columbus, OH 43201

# COTA

MAINSTREAM ON-DEMAND

POWERED BY  
UZURV

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COTA Mainstream On-Demand is powered by UZURV. This service will be the new Non-ADA trip provider and will launch May 6.

## Customer Benefits:

- UZURV provides private, accessible, same day, non-stop, door-to-door service.
- Reserve Non-ADA trips up to 30 days in advance.
- With UZURV you can request your favorite driver.
- Bring guests (space permitting), a Personal Care Attendant (PCA), or a service animal

UZURV service hours are 7 days a week from

**Monday – Friday** 7:00 a.m. – 7:00 p.m.

**Saturday and Sunday** 8:00 a.m. – 7:00 p.m.

Trips may be scheduled at least two hours in advance or further in advance with greater flexibility. Call the UZURV Call Center at **(614) 344-4488** or book online at [UZURV.com/cota](http://UZURV.com/cota). You will need your Mainstream ADA I.D. client number available when scheduling your trip(s).

Call Center hours of operations are:

**Monday – Friday** 5:30 a.m. – 7:30 p.m.

**Saturday and Sunday** 7:30 a.m. – 7:30 p.m.

## Cost:

- Customer pays initial \$5.00.
- COTA will pay up to an additional \$15.00 of the cost of the trip.
- Any additional cost will be the customer's responsibility. (Cost of the trip is set during trip booking)
- Trip cost is determined by mileage.

Customers may pay with credit or debit cards. Mainstream tickets and Cash will not be accepted as payment.

All Mainstream customers must have their Mainstream ADA I.D. with them when riding the service.

**COTA**

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