

***Jump start your earning power!***

***Put your skills to work…***

***And learn new skills!***

You may know **Lighthouse Central Florida** as a first class rehabilitation provider for individuals with sight impairment, but do you also know we offer **state of the art job training programs** to prepare you for a job in the customer service field or contact center industry? Florida-based employers are expanding their customer service operations; Lighthouse can help you get the training and support you need to land a position in this growing industry.

***NEXT Basics CLASS: August 13-23, 2012***

***Sound interesting? Here’s what you need to do:***

Lighthouse offers two programs to meet your needs and interests:
1. ***Customer Service Basics***, 56 hours over 2 weeks; prepares you for jobs like receptionist, front desk clerk, office assistant and more.

2. ***Contact Center Excellence***, *COMING SEPTEMBER, 2012!* 72 hours over 3 weeks; prepares you for jobs in contact centers with heavy emphasis on technology. Prerequisite: *Customer Service Basics.*

Classes meet Monday through Thursday, from 9:00 to 4:00 at our downtown Orlando location, 421 E. Robinson St., Orlando 32801.

To learn more, contact your Division of Blind Services counselor OR a Lighthouse Central Florida Case Manager at 407/898-2483.



***Lighthouse Central Florida is dedicated to creating meaningful employment opportunities for people with vision loss.***