

FOR IMMEDIATE RELEASE November 7, 2016

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MTA MOBILITY ACCEPTING SAME-DAY TRIP REQUESTS ON ELECTION DAY

Members of Consumers for Accessible Ride Services (CARS) mobilized today and reported problems with MTA Mobility telephone lines. Phone lines were ringing without connecting to a MTA operator or responding with busy signals to some callers. WHY is this especially important? Riders with disabilities must call a day ahead to reserve rides, including rides to polling places. If riders could not connect to schedule a ride they could lose their ability to VOTE.

CARS contacted Disability Rights Maryland (DRM) who worked with MTA's attorneys to provide this remedy: TOMORROW NOVEMBER 8, 2016 MTA Mobility rides will be available for same day service. Riders can contact Mobility at 410-764-8181 to schedule a same-day trip on Election Day. Everyone's right to vote matters. DRM thanks CARS and MTA officials for stepping up to ensure voting rights are protected.

If any rider experiences a problem scheduling a ride, they may call MTA Mobility and request to speak with a supervisor, or contact
Disability Rights Maryland Voter Hotline:
by phone: 443-692-2492; 800-233-7201 ext. 2492
or by email: Voting@DisabilityRightsMD.org

