National Federation of the Blind of Kansas South Central Chapter

Recommendations for Wichita Transit

Basic Obligations DOT/ADA

Fixed Route

 Braille route maps

 Braille schedules

 Information available at transit center should also be accessible

 Identify a mechanism by which blind riders can find the stop

 Make automatic announcement system work properly

 Accessible stops

 Make app accessible

 Don’t make changes until feedback from community is sought

Paratransit

 Yearly renewal is silly for blind persons

 Make sign up and renewal forms accessible

 Improve customer service

 . Make the driver window the same as for riders

 Improve capacity

Future planning

 Move to grid system

 Expand hours

 Allow transfers without going to transit center