



# New Ventra App coming soon to CTA, Metra and Pace

*Customers will be able to manage Ventra accounts, buy Metra mobile tickets and track all buses and trains*

The soon-to-be unveiled Ventra App will be the first ever to allow customers to pay for rides on all three transit systems – CTA, Metra and Pace – with a few taps on their mobile devices, transforming the way Chicagoans take transit each day.

The free Ventra App, being developed jointly by CTA, Metra and Pace, will provide a “one-stop shopping” experience that essentially puts a Ventra vending machine as well as a Metra ticket vending machine in customers’ pockets. It will be available for use on Apple and Android smartphone and tablet devices via the Apple App Store and Google Play.

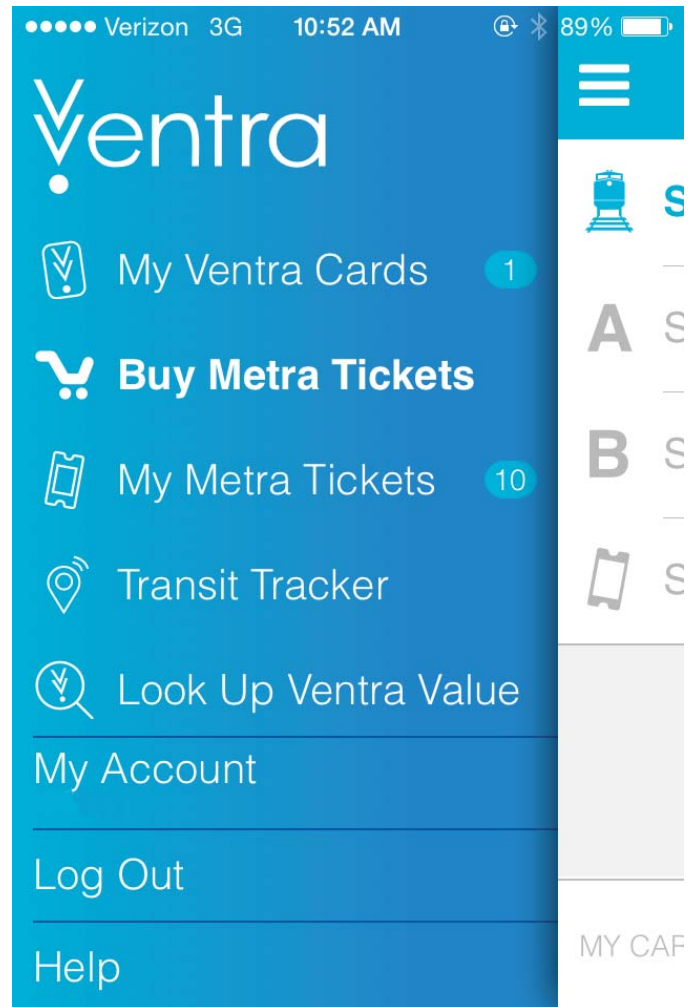
The app will offer customers a wide range of functionality never before available on their phones, including account management, loading of transit value/passes and integrated mobile ticketing on Metra. It will also provide access to real-time transit tracker information for CTA, Metra and Pace all in one place. Future phases will offer additional services and conveniences.

The Ventra App will allow Metra customers to use a smartphone to buy any type of Metra ticket with a credit or debit card or a Ventra account. The Metra mobile ticket will be stored on the smartphone and customers will activate it when boarding the train and display it on the phone’s screen when the train conductor checks for tickets. If a Metra customer wishes to create a Ventra account in the app, they can buy Metra mobile tickets more quickly and recover them if the phone is lost, stolen, damaged or replaced.

Customers will be able to use Ventra account funds, pre-tax transit benefits provided by employers, and/or credit and debit cards to purchase transit to ride CTA, Metra and Pace.

This initial version of the app will also allow customers to:

- Add transit value and purchase 1-day, 3-day, 7-day and 30-day unlimited ride passes to ride CTA and Pace
- Buy Metra mobile tickets – eliminating the need to purchase paper tickets from Metra ticket windows or vending machines, or from conductors on the train
- Set up autoloan with a bank account or credit card to automatically replenish Ventra account funds
- Check transit value balance/see passes and expiration dates in their account
- See transit purchase and travel history
- Manage accounts anywhere
- Sign up for customizable account notifications and alerts for account balance, low balance, expiring passes
- Get transit tracker information for CTA, Metra and Pace by rail station and bus stop



Later phases to come in 2016 will provide additional account management features and an integrated regional trip planner with service information for CTA, Metra and Pace that will allow customers to navigate the region from door to door using all three transit systems.

Also in a later phase, the app will allow customers to download a virtual Ventra card onto their Near Field Communication-compatible (NFC) mobile devices, which will allow them to access their Ventra transit accounts to pay for rides on CTA trains and buses and Pace buses directly from the Ventra app by touching the phone or device to a Ventra reader.