**Customer Care Specialist**

Defense Supply Center, Columbus, OH

We are seeking an outgoing, care-oriented representative to help us serve the in-store and online shoppers of our Base Supply Store at Defense Supply Center, Columbus, OH. This person will assist with all aspects of customer service, research and provide quotes, perform inventory and general clean-up duties, and process incoming and outgoing shipments. We would appreciate your help!

We Require:

* Customer service experience in a retail environment. A track record of excellent professional phone and email communications.
* Experience working with a computer CRM or ERP preferred. NetSuite experience a plus.
* Detail-oriented with the ability to perform online research and create quotes, review orders, file purchase orders, and enter information at the highest level of accuracy.
* A commitment to furthering our mission of increased employment and opportunity for people who are blind or visually impaired.

We offer:

* Small, family-like store environment
* Weekdays only! No long evening or weekend hours on this job!
* Comprehensive benefit package and annual bonus
* A culture that values delighting our customers, constant improvement, and fun!

Send a resume, cover letter, and salary requirements to: jobs@beyondvision.com

Learn more about Beyond Vision at [www.beyondvision.com](http://www.beyondvision.com)