



Erie County
Department of
Health



Public Health
Prevent. Promote. Protect.

MEDIA RELEASE

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ERIE COUNTY COVID-19 INFORMATION LINE CHANGING HOURS OF OPERATION STARTING SATURDAY, JUNE 6

ERIE COUNTY, NY – Erie County’s COVID-19 Information Line will change its hours of operation beginning Saturday, June 6.

Callers use this information line to have general questions answered about COVID-19, and to schedule diagnostic or antibody testing through sites managed by Erie County. Foreign language interpretation is available for any caller who requires it.

The new hours for the Erie County COVID-19 Information Line will be Monday through Saturday, 9 a.m. until 5 p.m.

Since the Erie County COVID-19 Information Line opened in March, it has received nearly 47,000 calls from area residents and businesses.

Online resources:

www.erie.gov/covidtestsites: Searchable map of COVID-19 diagnostic test sites

www.erie.gov/covidmap: COVID-19 cases in Erie County

www.erie.gov/covid19: Dedicated web site with FAQs, Isolation Orders and Community Resources

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For more information:

- **Erie County Department of Health, COVID-19 Information Line:** (716) 858-2929 – foreign language interpretation available
- **Erie County Department of Health, COVID-19:** <http://www.erie.gov/covid19>
- **Erie County Department of Health, Online Case Mapping:** www.erie.gov/covidmap
- **Erie County Department of Health, Searchable Map for Test Locations:** www.erie.gov/covidtestsites

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