**Attention TheHandi-Van Riders**

**FARE/COUPON COLLECTION**

**Effective immediately, our operators will be collecting your fare or coupon before you board TheHandi-Van. Be prepared to pay the exact fare. Operators do not carry change, and are not allowed to search purses, pockets, backpacks, or other personal items for a customer’s fare or coupon.**

**TheHandi-Van policy 9.03 states that we CAN refuse trips for non-payment of fees. Please help us, help you by having your fare ready before you board TheHandi-Van. If you have any questions, please contact our Customer Service Department at 456-5555, Option 3, Monday through Friday, from 7:30 a.m. to 4:00 p.m., excluding holidays.**

**Mahalo for Riding TheHandi-Van**