Agenda for CFADAR Quarterly Meeting

Thursday, November 14, 2019

9:45 A.M. – 11:45 A.M.

Hawaii State Capitol

3rd Floor Conference Room No. 309

415 South Beretania Street

Honolulu, Hawaii 96814

1. Call to order 9:45 A.M.
   * 9:46 A.M. SHORT Invocation: By President Donald Sakamoto
2. 10:00 A.M. OLD BUSINESS
   * Approval of meeting minutes for February 14, and August 15, 2019
3. 10:04 A.M. Reports (limited to 5 minutes- Please)
   1. 10:05 A.M. CFADAR Donald Sakamoto, President or other representative – Additional Info, News, etc.
   2. 10:10 A.M. City’s Department Transportation Services (DTS): Scott Ishiyama, Paratransit Branch Chief or other representative – Additional Info, News, etc.

* Update regarding with the progress of the remaining implementation of recommendations made in the 2016 audit of the City’s Paratransit Service.
* Update regarding the progress with OTS phone systems being addressed by the City’s **Department of Information Technology.**
* **Update regarding the latest news of the production, and anticipated delivery of new cut-away van vehicles.**
  1. Oahu Transit Services (OTS) The Bus: Roger Morton, President and General Manager – Additional Info, News, etc.
* Update on latest news regarding with temporary bus detours, and upcoming changes.
* Update regarding with Kupuna Care Program.
* Update regarding with Trapeze Headway Adherence
* Update regarding real-time, digital WaySine.
  1. 10:20 A.M. Paratransit / The Handi-Van: Charlotte Townsend, Vice President – Additional Info, News, etc.
* Update regarding Handivan current On-Time Performance.
* Average weekday ridership.
* Supplemental providers average weekday ridership.
* Update regarding with the Trapeze matcher program and the scheduling routing patches.
* Update with the progress of the Interactive Voice Response (IVR) system.

1. New Business/Current Concerns Testifiers: PLEASE keep your testimony AT or LESS than 3 minutes for the courtesy of the MANY others that want to do the same. Please stick to FACTS on your personal experiences, with Date, Time, bus, Van Number and emphasizing issue. Please do NOT make false accusations, claims, or statements as we have had previously. Please note that once the timer says done, come to a close. Everyone here KNOWS the start and end time of the meeting, and we MUST work within that time frame. As much as we all need to respect each other, please show respect and restraint in staying ON FACT and ISSUES. If you are planning to testify, please sign your name on our sign-up sheets. Thank You in advance for your considerations.

10:35 A.M. Testifier #1 (Up to 2 Minute Response)

10:40 A.M. Testifier #2 (Up to 2 Minute Response)

10:45 A.M. Testifier #3 (Up to 2 Minute Response)

10:50 A.M. Testifier #4 (Up to 2 Minute Response)

10:55 A.M. Testifier #5 (Up to 2 Minute Response)

11:00 A.M. Testifier #6 (Up to 2 Minute Response)

11:05 A.M. Testifier #7 (Up to 2 Minute Response)

11:10 A.M. Testifier #8 (Up to 2 Minute Response)

11:15 A.M. Testifier #9 (Up to 2 Minute Response)

11:20 A.M. Testifier #10 (Up to 2 Minute Response)

11:25 A.M. Testifier #11 (Up to 2 Minute Response)

1. 11:30 A.M. Announcements and acknowledgements
2. 11:45 A.M. Adjournment

Next CFADAR meeting will be scheduled: Sometime in February 2019