# Redbox Kiosk Testing Questionnaire

1. First name
2. Last name
3. Email
4. Location of Redbox kiosk
   1. Store name
   2. Street address
   3. City
   4. State
5. Test date of media retrieval
6. Test date of media return
7. Does the kiosk include a 3.5 mm headphone jack?
8. Did voice guided information begin upon plugging in the headphones?
9. Can you control the volume of the text-to-speech output?
10. Can you control the speed (except mid-sentence) of the text-to-speech output?
11. Is the voice quality reasonably understandable?
12. Does the kiosk include a tactile keypad?
13. Using voice guidance and the tactile keypad, are you able to complete the following?
    1. Browse
    2. Rent
    3. Pay for
    4. Retrieve
    5. Return media
14. Did you encounter any errors? If so, please describe the errors.
15. Other comments?