Frequently Asked Questions

Q: Will I be charged for the AIRA plan?

A: No, the 500 minutes per month plan is completely free of charge.

Q. What happens once I complete the Google Form?

A: You will be contacted by AIRA either by email or text in order to clain your plan.

Q: What should I do if I do not have an email address, can I still complete the Google Form?

A: Yes, you will need to enter your mobile/cell number for AIRA to contact you by text.

Q: What happens if I don’t use the plan?

A: It’s important to use the AIRA plan once you claim it. Unused plans will be reassigned.

Q: What phones are compatible with AIRA?

A: Any smartphone, such as an iPhone, Android or Google phone.

Q; What if I don’t know how to use AIRA?

A: If you are working with a DMC staff member please contact them for training or call AIRA at 800 835-1934

Call the Dayle McIntosh Center 714 621-3300 or 800 972-8285