**Citizens Accessibility Advisory Committee Agenda**

October 04, 2022

9:00 AM – 12:00 PM

(Virtual meeting room will open at 8:30 AM)

**Join on your computer or mobile app**

[Click here to join the meeting](https://teams.microsoft.com/l/meetup-join/19%3ameeting_MGQ1N2NhNzctMmM4ZS00MWEwLWE0YTQtYzdlZDU2NmU4MjI4%40thread.v2/0?context=%7b%22Tid%22%3a%22ca24b0af-d8fb-4e62-9ead-8b37062261d0%22%2c%22Oid%22%3a%22889553ca-b2bc-4ec9-b035-63b235414c7f%22%7d)

**Or call in (audio only)**

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| Time | Item | Speaker(s) |
| --- | --- | --- |
| 9:00 – 9:15 AM | Welcome and roll call with introductions and welcome new member Alan Biné  Public comments  Equity Moment | All |
| 9:15 – 9:45 AM | Upcoming service impacts | Corrie Adams and Nicholas Alquist |
| 9:45 – 10:15 AM | Customer support survey findings | Kelly Dunn |
| 10:15 – 10:45 AM | Fare Paid Zone Improvements | Tats Tanaka and Marlon Herrera |
| 10:45 – 11:00 AM | Break |  |
| 11:00 – 12 Noon | Business Meeting  Old Business   * Approval of August 2nd minutes   New Business  Report out from Accessible Services | Full committee with Accessible Services team |
| * Recap of ADA complaints * Draft contents for outreach materials on accessibility * Improving data on elevator outages to include locations | Beth Hamby |
| * Location of accessible stalls in parking facilities | Kathy Maloney |
| * Testing of higher decibel bells for Link trains | Donna Smith |
| * Partnership with Portland State University’s O&M program | Donna Smith |
| * Training for Fare Ambassadors on communicating with passengers who are Deaf-Blind | Donna Smith / Kathy Maloney |
| * Device for identifying which elevator door is open | Donna Smith |
| * Priority boarding and seating signage on platforms | Donna Smith |
| Future Special Meetings   * Tour of an expansion station * Presentation on art at ST facilities and a short tour | Donna Smith |
| Future topics   * Federal Way Link extension * Lynnwood Link extension * West Seattle Ballard Link extension * Access improvements for Sounder stations * BRT design and construction * Tactile signage | Donna Smith with full committee |
| Other new business   * Hybrid meeting progress * Terms ending this year * 2023 meeting schedule * Other new business | Donna Smith / Beth Hamby with full committee |
| 12:00 PM | Adjourn |  |