

# Civic Center Station Accessible Fare Gate Replacement

Let's go.



## New BART Fare Gates at All Stations by End of 2025

As a part of our Safe and Clean plan to reimagine the rider experience, BART will be replacing its more than 700 fare gates system wide. The new fare gates are taller and stronger to deter fare evasion while improving accessibility and reliability with modern equipment and advanced sensors.

BART began installing prototype fare gates in December 2023 at the West Oakland Station. The following eight locations are expected to receive new fare gates next: Civic Center, Fruitvale, Montgomery, Powell, 24th Street, SFO, Richmond, and Antioch.

BART will continue robust outreach to community groups, local businesses, and riders before construction begins.

## Benefits of the New Accessible Fare Gates

- Taller swing barrier gates will deter fare evasion, improve perceptions of safety and remind riders that we all pay to ride
- Sensors to detect wheelchair users and those with luggage, strollers, or bikes
- LED lighting to assist visually impaired riders
- Easier to maintain and reduces servicing downtime

## Next Up: Civic Center Station— Accessible Fare Gate at BART Platform

BART will replace the existing accessible fare gate near the elevator on the platform level of Civic Center Station the weeks of March 22–April 5th. During these weeks, the elevator will still be open and there will be an accessible path for riders. Much of the work will happen when BART is closed to reduce rider inconvenience and provide for a quick and efficient installation.

Later this summer, BART will replace all fare gates on the concourse level.

## Project Outreach & Information

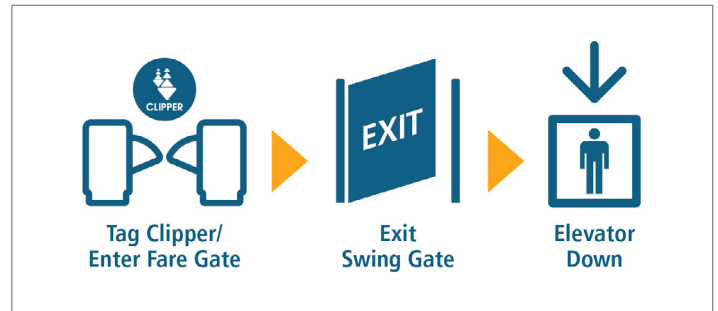
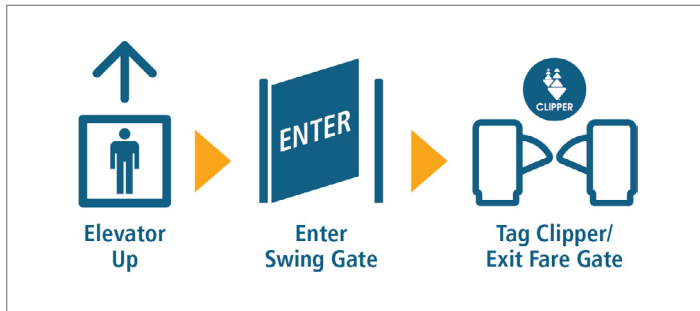
BART will be speaking with local stakeholders prior to the installation of the new accessible fare gate. Community outreach will include electronic communications, in-person stakeholder meetings, and tabling at Civic Center Station.

If you or your organization are interested in a BART Safe & Clean Presentation please contact Molly Burke, BART Government & Community Relations Representative for details at [mburke@bart.gov](mailto:mburke@bart.gov).

## Our “Must Tap” Policy During Construction

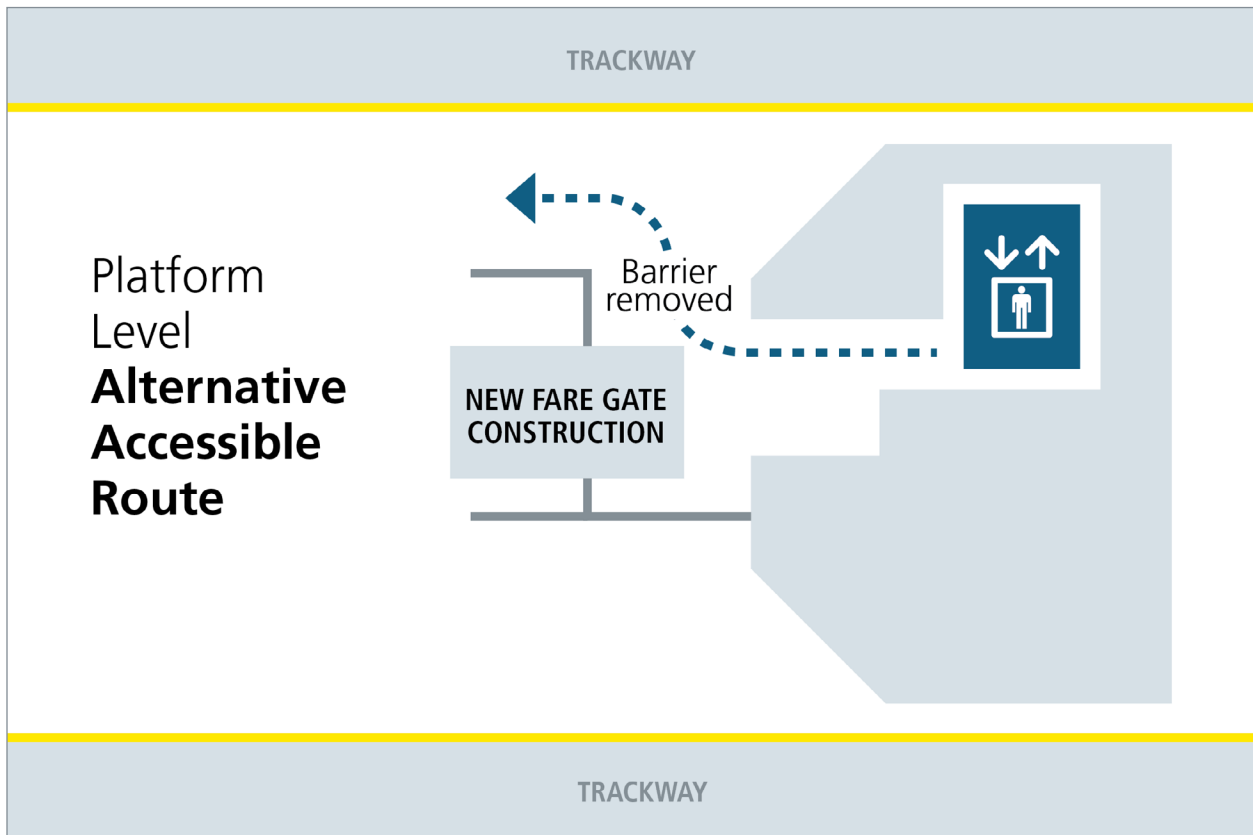
During construction, riders will not be able to tap their Clipper card at the faregate in front of the elevator on the platform. All riders using the elevator will need to tap in and out of the station at the concourse level.

- **To leave Civic Center Station**, passengers will exit the train at the platform level, take the elevator up to the concourse level, go to the Station Agent booth nearest the elevator from the platform, ask the agent to enter the paid area through the service gate, and tap their Clipper card at the accessible fare gate to exit.
- **To enter Civic Center Station**, passengers will be required to tap a Clipper card at the accessible faregate near the Station Agent booth closest to the elevator, then ask the Station Agent to exit the paid area through the service gate, and then proceed to the elevator to access the platform.



## What to expect during construction

During construction BART will provide an accessible pathway for riders through the construction area. Signs will be prominently displayed to help guide riders.



If you need language assistance services, please call (510) 464-6498. Si necesita servicios de asistencia de idiomas, llame al (510) 464-6498. 如需語言協助服務，請致電 (510) 464-6498. 통역이 필요하신 분은, 510-464-6498 로 문의하십시오. Kung kailangan mo ang tulong ng mga serbisyo ng wika, paki tawagan ang (510) 464-6498. Nếu quý vị cần dịch vụ trợ giúp về ngôn ngữ, xin vui lòng gọi số (510) 464-6498. Если вам нужна языковая помощь, позвоните по телефону (510) 464-6498.