

Engagement Round #2

Summary of Input



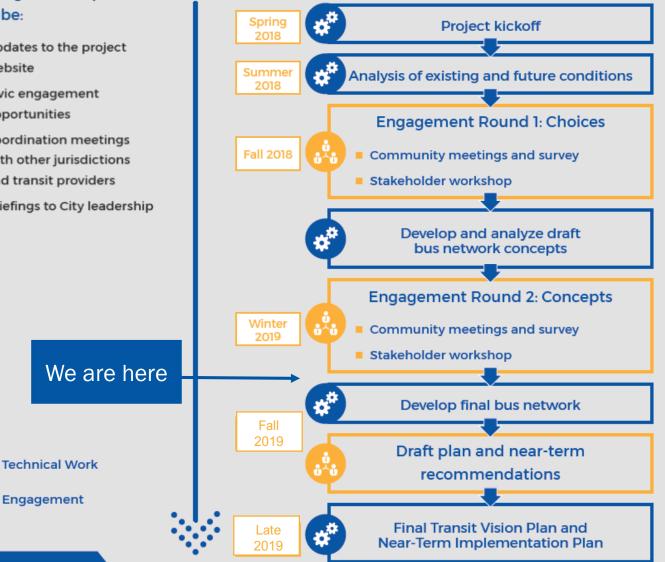
Process Update

- Completed Choices Report and Round 1 Engagement
- Released Concepts Report and Round 2 Engagement
- Moving to Final Plan Development

Throughout the plan there will be:

- Updates to the project website
- Civic engagement opportunities
- Coordination meetings with other jurisdictions and transit providers
- Briefings to City leadership

Engagement





Public/Stakeholder Engagement (Round 2)

- Stakeholder workshop
 - Held February 26th
 - 26 community participants

16 pop-up events

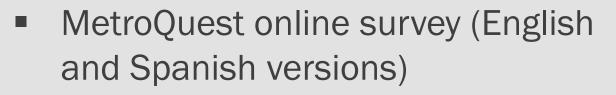
Van Dorn Metro

- Southern Towers
 NVCC Alexandria
- Braddock Metro
- Landmark Plaza
 - City Hall (twice)
 -) Eise tro (twice) Pote

- King Street Metro (twice)
- Eisenhower Metro Potomac Yard

Arlandria

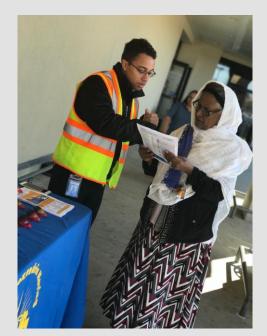
- 3 community meetings
 - March 5 Hammond Middle School
 - March 6 Armstrong Recreation Center
 - March 7 Nannie J. Lee Center
- 2 public hearings



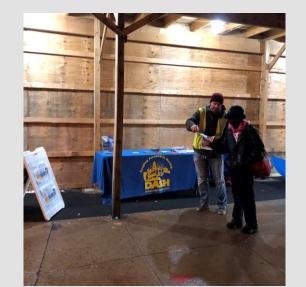
- Website, email, social media, etc
- Onboard presence (audio/flyers)
- Nextdoor Outreach
- Leadership briefings
 - February 13th Joint meeting with Alexandria Transportation Commission and DASH Board
 - February 26th City Council briefing
- 10 briefings for key comm. groups
- DASH bus driver open house



ATV Outreach – Round 2





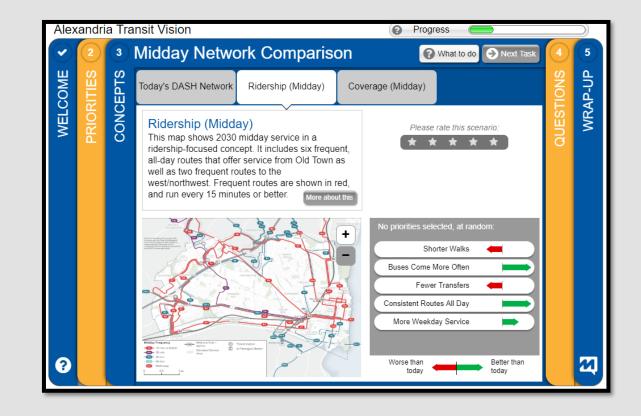






Public Participation – Round #2

- 37 public workshop attendees / 135 online streamed views
- 12 pop-up events / 500+ flyers
- 1,200 distinct survey responses
- ~175 e-mail comments
- 2,737 unique webpage views
- 20,000 DASH online engagements (54% Twitter / 46% Facebook)
- 8 email blasts to City & DASH lists
- 6 letters from community groups
- Advertisements on buses, media





What did we hear? What were the key issues?

- General public is split with slight lean towards "Ridership"
- Stakeholder group has distinct preference towards "Ridership"
- Community group support for "Ridership" concept
- Concern about impact of concepts on seniors and persons with limited mobility.
- Some confusion (Peak overlap map, Concepts vs. Proposals)
- Major concerns from Parkfairfax/North Ridge on potential changes to weekday peak service to Pentagon (150+ emails)

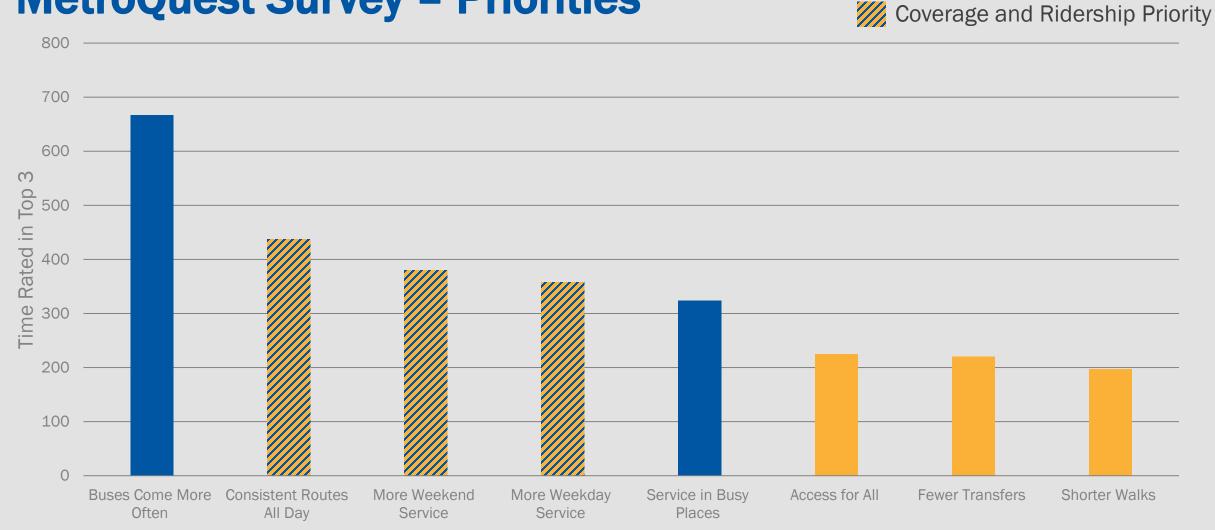


ATV Comment Word Cloud





MetroQuest Survey – Priorities

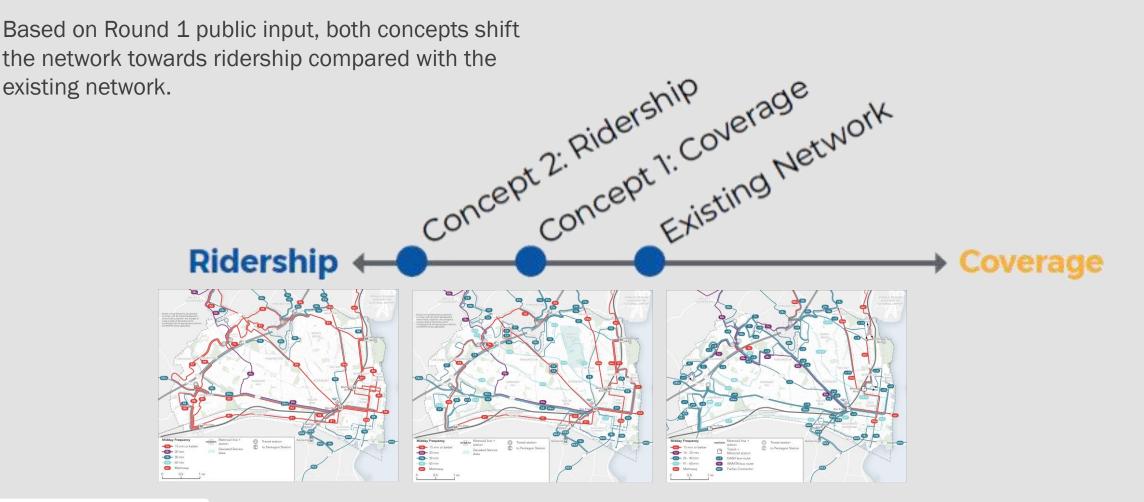




Coverage Priority

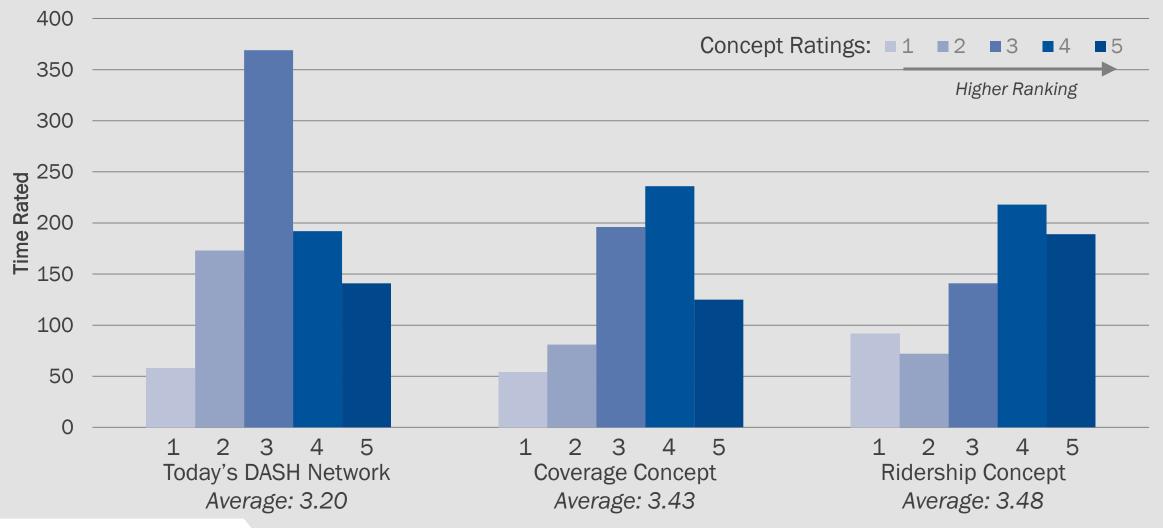
Ridership Priority

MetroQuest Section on Concepts (coverage vs. frequency)

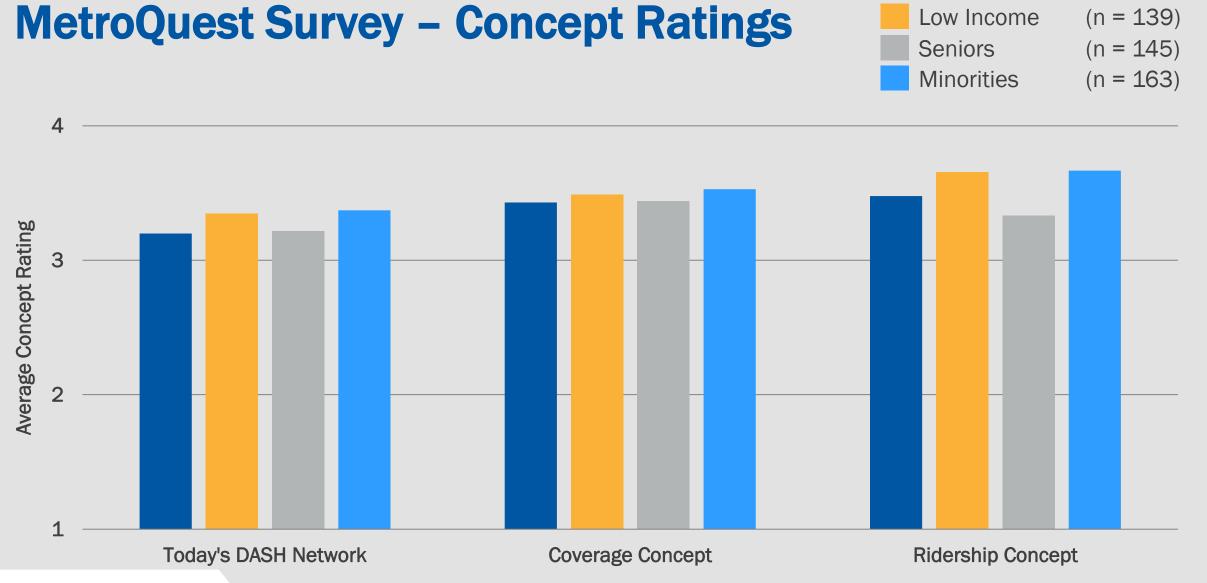




MetroQuest Survey – Concept Ratings







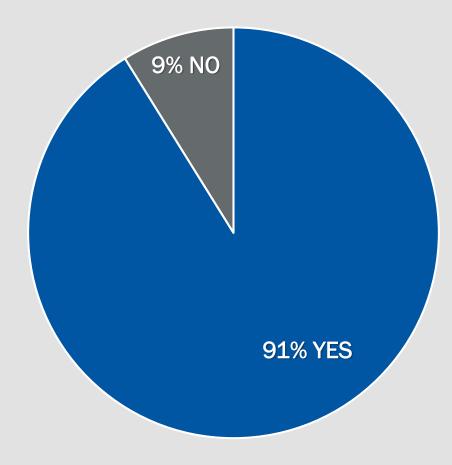


All Populations (n = 1, 199)

Low Income

(n = 139)

MetroQuest Survey – Support for Increased Investment In Transit



Question: "If your selected priorities for transit in Alexandria were achieved, would you support an increase in transit investment?"



MetroQuest Survey – Investment Priorities

General themes based on multiple respondents

- There is concern for the removal of specific routes, including those around North Ridge and Parkfairfax.
- There is strong support for increased frequency at all times of days.
- Respondents want to see buses running full.
- There is support for increased spending if it results in the reduction of traffic and/or of single occupancy vehicles. This was generally mentioned in combination with the desire for dedicated bus lanes which increase transit speed.
- While generally supportive of increased spending, respondents have mixed opinions of the source of the money (fares, taxes, or other city budgets).



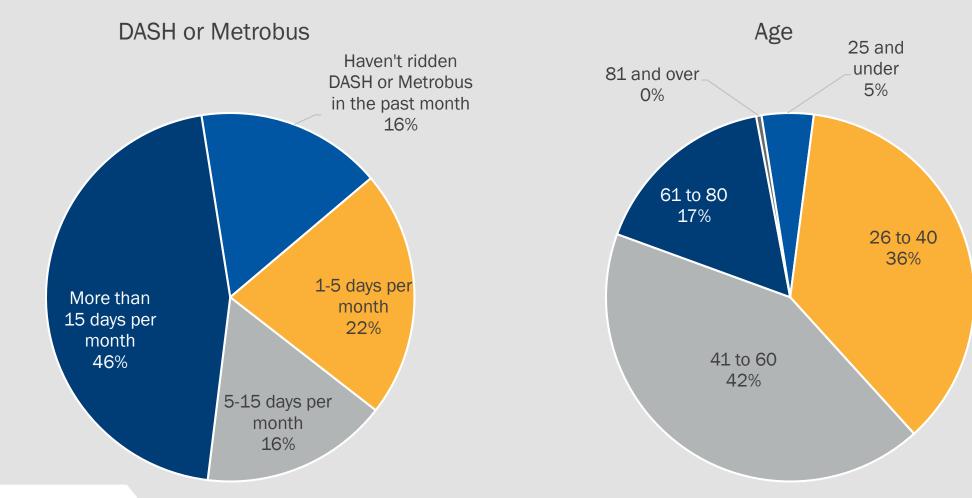
MetroQuest - Optional Demographic Questions

- 799 out of 855 indicated they are residents of the city
- 46% ride the bus (Metrobus or DASH) more than 15 days per month
- Primarily 26-60 years old (78%)
- 72% White (non-Hispanic)
- 34% have annual household incomes between \$100,000 and \$200,000



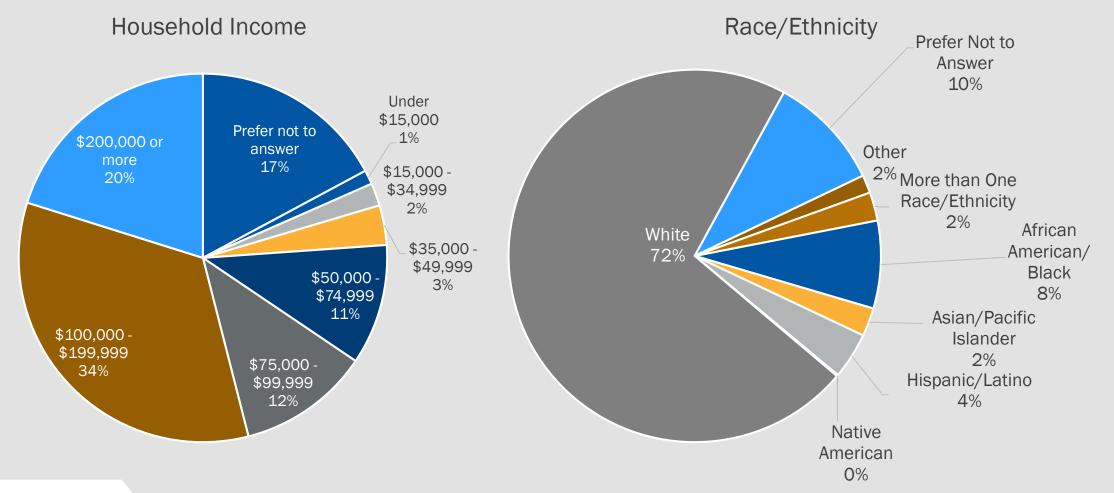
1194 total responses

Demographics – Transit Usage and Age





Demographics – Income & Race/Ethnicity





Demographic Comparison

Age

Household Income

20.1%

MetroQuest Survey Respondents		Alexandria American Community Survey (2017)		MetroQuest Survey Respondents		Alexandria American Community Survey (2017)	
25 and under	4.6%	Under 25	23.9%	Under \$15,000	1.2%	Under \$15,000	2.5%
26 to 40	36.2%	25 to 39	32.9%	\$15,000 - \$34,999	2.0%	\$15,000 - \$34,999	16.8%
41 to 60	42.3%	40 to 59	27.6	\$35,000 - \$49,999	3.5%	\$35,000 - \$49,999	13.7%
61 to 80	16.5%	60 to 79	13.0%	\$50,000 - \$74,999	10.6%	\$50,000 - \$74,999	19.8%
81 and over	0.5%	80 and over	2.3%	\$75,000 - \$99,999	11.6%	\$75,000 - \$99,999	14.4%
				\$100,000 - \$199,999	33.8%	\$100,000 or more	32.7%



Note: Income percentages do not add up to 100% as 17% of participants chose not to answer

\$200,000 or more

Demographic Comparison

Race & Ethnicity

MetroQuest Su Respondent		Alexandria American Community Survey (2017)			
African American/ Black	7.6%	Black or African American	21.7%		
Asian/Pacific Islander	2.5%	Asian and Pacific Islander	6.1%		
Hispanic/Latino	4.0%	Hispanic/Latino	16.7%		
Native American	0.1%	American Indian and Alaska Native	0.1%		
White	71.8%	White	51.8%		
Other	1.6%	Other	0.2%		
Selected Two or More	2.5%	Selected Two or More	3.4%		



Note: Percentages do not add up to 100% as 10% of participants chose not to answer

Demographics – Residence Zip Code

22206: 6 Responses 22305: 74 Responses 22311: 36 Responses South 22301: 72 Responses 22302: 181 Responses 22312: 15 Responses 22304: 223 Responses 22314: 192 Responses Legend Survey 6 - 20 21 - 40 41 - 80 81 - 200 201 - 223

Note: Shows only Alexandria Zip-Codes (799 total out of 855 that indicated a home zip code (93%))



Stakeholder Workshop Input

- 73% prefer the ridership concept and 14% prefer the coverage concept.
- 50% strongly prefer the ridership concept.
- Top 3 priorities for stakeholders during meeting polling were:
 - More frequency on weekday midday and evenings
 - More frequency on weekday peak times
 - More frequency on weekends
- 81% support additional service, even if it meant paying for it in taxes or fees.



How Have we Responded?

- Additional Outreach + Feedback Opportunities
 - Slowed down project schedule for critical decision point.
 - Additional public hearings (April 17 + May 8)
 - Additional meetings with community organizations
- Additional Information Provided
 - Project FAQ distributed via email and posted on project website
 - Additional Coverage Analyses for Senior Residents
 - Additional Coverage Analyses for Existing Riders
 - Additional Exploration of Shared Mobility options
- Formalization of Decision-Making Process Moving Forward

