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| |  |  | | --- | --- | | **State of Washington Dept. of Services for the Blind** **invites applications for the position of:**  **Adaptive Technology Specialist - ITS3 (09038)** | http://agency.governmentjobs.com/washington/careersLogo-blue.jpg | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | **SALARY:** | $3,991.00 - $5,233.00 Monthly |  |  | | --- | | **OPENING DATE:** 09/11/12 | |  | | **CLOSING DATE:** 10/05/12 11:59 PM | |  | | **DESCRIPTION:** | | http://agency.governmentjobs.com/images/AgencyImages/jobposting/1924/JobPostings/image/DSB%20Logo(1).gif  The Washington State Department of Services for the Blind’s (DSB) goal is to open doors of opportunity to those who are blind and visually impaired to pursue their dreams, determine their goals, develop their skills and abilities, and participate socially and economically in the community. The primary responsibility of the agency is to assist customers with visual impairments to retain their employment, become employed and increase independence and inclusion in their communities. | |  | | **DUTIES:** | | Assistive Technology includes specialized hardware and software that enables blind or visually impaired individuals to access computer data or print materials. The Adaptive Technology (AT) Specialist, based in Yakima Washington, serves approximately 60-90 participants annually, and carries an active caseload of 20-30 on an on-going basis and plays a vital role in identifying appropriate and effective tools and trainings to make tasks accessible for blind, deaf blind and low vision individuals. This position tests and configures adaptive software for compatibility and works with the customer and their employer to develop accessible work processes and environments.  The incumbent to the position will conduct onsite job accommodation analysis and work with a variety of assistive technologies including speech input/output, screen magnification, Braille devices & note takers, video magnifiers, as well as standard computer hardware and peripherals. Environmental factors such as lighting, ergonomics, and work-flow are also a vital part of an assistive technologies assessment. The emphasis is to maximize efficiency, accuracy, and long-term safety in job tasks to ensure that the participant has the skills and tools to attain or retain his or her job.   Evaluation of new technologies is critical in determining accessibility and compatibility with current hardware and software platforms, the incumbent will be responsible providing technical training to agency staff in the installation and configuration of assistive technologies, and assists with the Vendor Qualification Committee to identify, develop, and retain skilled and reliable vendor services. As an agency representative for the Vocational Rehabilitation program, the AT Specialist provides consultation, presentations, and technical assistance, statewide and nationwide, to community resources and service providers for the application and use of AT products and services and actively coordinates AT services with employers, Work Source centers, service providers, physicians, vendors, training facilities, high schools, and other public agencies within each assigned county. The incumbent will also participate in community awareness and committees to promote education and advocacy for blind individuals and create employment opportunities for caseload.  This position will also:   * Resolve complex multiple product problems, major conflicts caused by new software, and assists others in de-bugging problems with vendor products; * Prepare and maintain AT documentation in automated data system (MACCS); * Maintain accurate account of direct and indirect service hours for maintenance of the agency’s Assistive Technology Data Collection (ATDC) needs; and, * In the team environment, provides input to assist agency in development of standards and criteria which effect policy, best practices and invoke procedural changes.   This position will require extensive field work and travel with occasional overnight stays. | |  | | **QUALIFICATIONS:** | | **Required:**  A Bachelor’s degree or higher, including 9 semester or 15 quarter hours of computer science courses and one year of consultative, administrative, or supervisory experience in information technology analysis, system maintenance, or troubleshooting/problem resolution experience;  **OR**  An Associate’s degree including 9 semester or 15 quarter hours of computer science courses or completion of an accredited vocational training program in an information technology or related program and three years of consultative, administrative, or supervisory experience in information technology analysis, system maintenance, and/or troubleshooting/problem resolution;  **OR**  A minimum of 5 years experience information technology experience such as analyzing, designing, installing, programming, and/or maintaining computer software applications, including speech input/output, screen magnification, Braille devices and note takers, video magnifiers as well as standard computer hardware and peripherals;  **OR**  One year as an Information Technology Specialist 2.  **Desired:**  Work experience with a range of people with disabilities;    Experience in job assessment for accommodation with technologies of blindness and vision impairment. | |  | | **SUPPLEMENTAL INFORMATION:** | | To apply for this position, click the green ‘Apply’ button at the top of this announcement. To be considered for this position you must complete and include the following:   * Online application and profile; * A resume (this can be attached to your profile); * A letter of interest describing how you meet the qualifications outlined in this job announcement; and, * Three professional references, including at least one supervisor, with current contact information.     The act of submitting application materials electronically is considered affirmation that the information provided in the application is complete and truthful to the best of your knowledge and the information submitted may be verified by the hiring agency.  Prior to any new appointment into the Department of the Service for the Blind, a background check will be conducted.  For questions or information regarding this recruitment, please email [smallagencyrecruit@dop.wa.gov](mailto:smallagencyrecruit@dop.wa.gov), e-mailed applications will not be accepted.    The State of Washington is an equal opportunity employer. Persons with a disability who need assistance with their application or that need this announcement in an alternative format, may call (360) 664-1960 or toll free (877) 664-1960. TTY users should first call 711 to access the [Washington Relay Service](http://www.washingtonrelay.com/). | |  |  | | --- | | **Adaptive Technology Specialist - ITS3 (09038) Supplemental Questionnaire** |  |  |  |  | | --- | --- | --- | |  | | | | \* | 1. | Are you a current employee with the Department of Services for the Blind? | |  | | Checkbox Yes Checkbox No | | \* | 2. | Select the answer below that best describes how you meet the minimum qualifications for this position: | |  | | Checkbox I have a Bachelor's degree or higher, including 9 semester or 15 quarter hours of computer science courses and one year of consultative, administrative, or supervisory experience in information technology analysis, system maintenance, or troubleshooting and problem resolution experience Checkbox I have an Associate's degree including 9 semester or 15 quarter hours of computer science courses or completion of an accredited vocational training program in an information technology or related program and three years of consultative, administrative, or supervisory experience in information technology analysis, system maintenance, or troubleshooting and problem resolution Checkbox I have a minimum of 5 years experience information technology experience such as analyzing, designing, installing, programming, and/or maintaining computer software applications, including speech input/output, screen magnification, Braille devices and note takers, video magnifiers as well as standard computer hardware and peripherals Checkbox I have one year as an Information Technology Specialist 2 (ITS2) Checkbox None of the above | | \* | 3. | Regarding the questions above, please use the area provided below to describe your qualifications for this position, including your level of education, where you earned your degree or credits, all IT experience and why you are interested in this position. If you do not have the qualifications for this position, type n/a. | |  | | | | \* | 4. | Do you have experience working with a range of individuals with disabilities? | |  | | Checkbox Yes Checkbox No | | \* | 5. | Use the area provided below to describe your experience, detailing the type of work you performed and where you gained this experience. If you do not have this experience, type n/a. | |  | | | | \* | 6. | Do you have experience conducting ergonomic assessments? | |  | | Checkbox Yes Checkbox No | | \* | 7. | In regards to the question above, where did you gain your ergonomic experience and what type of environments you assessed? If you do not have this experience type n/a. | |  | | | | \* | 8. | Do you have experience assessing job accommodations regarding technologies for blindness and vision impairments? | |  | | Checkbox Yes Checkbox No | | \* | 9. | Use the area below to describe your experience indicated in the question above. If you do not have this experience, type n/a. | |  | | | | \* | 10. | Use the area provided below to describe your experience working with or using with adaptive technology. | |  | | | | \* | 11. | Are you willing to undergo a criminal background check as part of the employment process? | |  | | Checkbox Yes Checkbox No | | \* | 12. | Please verify that you have included the following information in your online application: 1. A complete resume; 2. A letter of interest describing how you meet the qualification listed for this position; and, 3. The names of three professional references, including at least one supervisor, with current contact information. | |  | | Checkbox Yes Checkbox No | | \* Required Question | | | |