Public Transportation Laconia

1. **MST Mid-State Transit- 1-603-225-1989** Seniors 60+

Adults with Disabilities

<http://concordareatransit.com/mid-state-transit-mst/>  
Mid-State Transit (MST) is a safe, easy, and affordable way to get from your home to the places you need to go.  It offers a combination of door-to-door bus service and volunteer driver services for adults aged 60 or over and adults with disabilities who may not be able to access other means of transportation. Eligible riders can use the service for any purpose.

All buses are equipped with wheelchair lifts, and they are routed through many different local communities. The service runs Monday-Friday 8-3 PM throughout the service area with specific service days and times for each town. Registration and advanced notice is required. The MST bus system is an affordable way for older adults to travel and take part in community life.

* Wheelchair Lift-Equipped
* Fare Free
* Home Pickup/Drop-Off

**Eligibility Requirements**

**Ages Served:** 60+ and Adults with Disabilities  
**Income Guidelines:** None  
Registration is required and is completed over the phone.  
**Geographic Area:** Alton, Andover, Barnstead, Belmont, Bradford, Canterbury, Center Harbor, Chichester, Contoocook, Danbury, Deering, Dunbarton, Epsom, Franklin, Gilford, Gilmanton, Henniker, Hill, Hillsboro, Hopkinton, Laconia, Loudon, Meredith, New Hampton, New London, Newbury, Northfield, Pittsfield, Salisbury, Sanbornton, Sutton, Tilton, Warner, Webster, Wilmot, Windsor  
**Program Cost:** None  
**Fast Facts**

* MST will pick you up at your home and will bring you back again.
* Call before 2:30pm the day prior for next-day service.
* Buses are wheelchair lift-equipped.
* Buses travel to community locations including banks, shops, doctor appointments and more.
* Drivers will make every effort to accommodate each participant’s needs, but must consider the needs of all passengers.

Please contact Customer Service by phone at [(603) 225-1989](tel:(603)%20225-1989) to schedule a trip or for more information.

2. **Mr. C's Taxi 603-527-8001** Opens at 5 AM.

3. **Medicaid NH Healthy Families Members- 1-866-769-3085** Routine Non-Emergency Medical Transportation (Non-Urgent) Requires 48 Hours; notice, Non-Emergent Medical Transportation Changes, Urgent Non-Emergency (Urgent Care or Emergency Room needs a fide home) Requires a 2 hour notice

After Hours - Non-Emergency Medical Transportation or Hospital Discharge (Calls returned within 1 hour)

4. **Medicaid Well Sense Members- 1-855-739-4775** Routine Non-Emergency Medical Transportation (Non-Urgent) Requires 48 Hours; notice,Non-Emergent Medical Transportation Changes,Urgent Non-Emergency (Urgent Care or Emergency Room needs a fide home) Requires a 2 hour notice

After Hours - Non-Emergency Medical Transportation or Hospital Discharge (Calls returned within 1 hour)

5. **Medicaid DHHS FFS and PAP Members 1-844-259-4780** Routine Non-Emergency Medical Transportation (Non-Urgent) Requires 48 Hours; notice, Non-Emergent Medical Transportation Changes, Urgent Non-Emergency (Urgent Care or Emergency Room needs a fide home) Requires a 2 hour notice

After Hours - Non-Emergency Medical Transportation or Hospital Discharge (Calls returned within 1 hour)

6. **Concord Coach Lines:** Tilton, Center harbor and Meredith NH Stations give access to NH, Boston and Maine.

Con: Limited daily trips north of Tilton

Lift-Equipment Capacities – When using a wheelchair lift-equipped bus, the combined weight of the customer and mobility aid cannot exceed the design capacity of the lift.  Concord operates two different models with design capacities of between 660 lbs. (Braun WCL) and 700 lbs. (Ricon WCL). The mobility aid can be no more than 30 inches wide and 48 inches in height.

Passengers with Disabilities – Assistance is available to customers with disabilities when they travel within the Concord Coach Lines system. Concord Coach will ensure that adequate time will be provided to allow individuals with disabilities to complete boarding and disembarking of our vehicles.  Please inform our employees of your needs during your trip by calling [1-800-639-3317](tel:1-800-639-3317) (TTY Relay: 711 or [1-800-735-2964](tel:1-800-735-2964)).

7. **Manchester/Boston Regional Airport 1-855-787-2227**

[**https://www.flymanchester.com/at-the-airport/accessibility/**](https://www.flymanchester.com/at-the-airport/accessibility/)

TSA Cares is a helpline that provides additional assistance during the security screening process to travelers with disabilities, medical conditions and other special circumstances.

Please call 72 hours prior to traveling with any questions about screening policies, procedures and what to expect at the security checkpoint.