(24) "Service animal" means either of the following:

(a) A dog that is individually trained for the benefit of

an individual with a disability to do work or perform tasks that

are directly related to the individual's disability;

(b) A miniature horse that is individually trained for the

benefit of an individual with a disability to do work or perform

tasks that are directly related to the individual's disability.

"Service animal" does not include any species of animal

other than a dog or miniature horse, whether wild or domestic,

trained or untrained.

**Sec. 4112.025.** (A) Except as provided in division (B) of

this section, no place of public accommodation shall fail to

make reasonable modifications in policies, practices, or

procedures to permit the use of a service animal by an

individual with a disability.

(B) A place of public accommodation may ask an individual

with a disability to remove a service animal from the premises

if any of the following applies:

(1) The animal is out of control and the individual or the

animal's handler does not take effective action to control it.

(2) The animal is not housebroken.

(3) The service animal in question is a miniature horse

and the place of public accommodation determines that reasonable

modifications in policies, practices, or procedures cannot be

made to accommodate a miniature horse because either of the

following applies:

(a) The facility cannot accommodate the miniature horse's

type, size, or weight.

(b) The miniature horse's presence in the facility

compromises legitimate safety requirements that are necessary

for safe operation.

(C) If a place of public accommodation properly excludes a

service animal under division (B) of this section, the place of

public accommodation shall give the individual with a disability

the opportunity to participate in the services, programs, or

activities offered by the place of public accommodation without

having the service animal on the premises.

(D) An individual with a disability or a handler shall

keep a service animal under control. The individual or handler

shall use a harness, leash, or other tether for the service

animal, unless either of the following applies:

(1) The individual or handler is unable to use a harness,

leash, or other tether because of the individual's disability.

(2) The use of a harness, leash, or other tether would

interfere with the service animal's safe, effective performance

of work or tasks.

If either division (D)(1) or (2) of this section applies,

the individual or handler shall otherwise keep the service

animal under control. A place of public accommodation is not

responsible for the care or supervision of a service animal.

(E) No place of public accommodation shall ask about the

nature or extent of a person's disability, but may ask both of

the following questions to determine if an animal qualifies as a

service animal:

(1) Is the animal required because of a disability?

(2) What work or task has the animal been trained to

perform?

No place of public accommodation shall require

documentation, such as proof that the animal has been certified,

trained, or licensed as a service animal. No place of public

accommodation shall ask the questions set forth in divisions (E)

(1) and (2) of this section when it is readily apparent that an

animal is trained to do work or perform tasks for an individual

with a disability.

(F) A service animal may accompany an individual with a

disability in all areas of a place of public accommodation's

facilities where members of the public, participants in

services, programs or activities, or invitees, as relevant, are

allowed to go.

(G) No place of public accommodation shall ask or require

an individual with a disability to pay a surcharge, even if

people accompanied by pets are required to pay fees, or to

comply with other requirements generally not applicable to

people without pets. If a place of public accommodation normally

charges individuals for the damage they cause, the place of

public accommodation may charge an individual with a disability

for damage caused by the individual's service animal.

(H) An individual with a disability who has a service

animal is entitled to keep the service animal on the premises

purchased, leased, rented, assigned, or subleased by the

individual. The individual is not required to pay any extra

charge for the service animal, but is liable for damage done by

the service animal to the premises.