

May 22, 2009

The Reading Rights Coalition c/o Daniel F. Goldstein, Esq. Brown Goldstein Levy 120 East Baltimore Street, Suite 1700 Baltimore, MD 21202

Dear Mr. Goldstein:

This is in response to The Reading Rights Coalition's concerns about Case Western Reserve University's pilot program with Amazon to have a small group of students use the Kindle product. I understand the Coalition's concerns and applaud its desire to promote the rights of blind and visually impaired students.

Please understand that the University likewise is committed to helping those same students that are a part of our community. This is a pilot program designed to help determine the strengths and weaknesses of making Kindle available to our students. This program includes having our Student Services Office assist any student in this pilot group who needs a reasonable accommodation. My understanding is that Amazon also is currently working on improvements that will make Kindle more accessible to blind and visually impaired students.

Again, thank you for your letter and I hope that this sufficiently addresses your concerns.

Sincerely,

Jeanine Arden-Ornt

Vice President and General Counsel

W.A. "Bud" Baeslack, III

Provost and Executive Vice President