

*A Quality Call Begins  
with Quality People*



**Welcome to Cleveland Sight Center's Call Center Open House!**



**Agenda**

- 2:00 – 2:10 Meet and greet
- 2:10 – 2:30 Tour of Facility
- 2:30 – 3:00 Question and Answers
- 3:00 – 4:00 Apply & Interview

**Company Overview**

*Cleveland Sight Center's mission is to empower people with vision loss to realize their full potential, and to shape the community's vision of that potential. We are constantly enhancing the breadth of our services and the sense of community to be a true partner for life for our clients and their families and caregivers.*

**General Requirements**

- High school diploma or equivalent
- Prior customer service or equivalent training
- Typing speed 30 wpm
- Proficient with e-mail
- Excellent at Internet search
- Good listening and reading skills

*Due to contract requirements, you must have a work limiting disability to be considered for this opportunity and be able to provide documentation verifying this disability.*

**Position Overview**

Customer Service Representatives will work on a variety of in-bound and out-bound campaigns. Pay ranges from \$8.50 to \$10.50 per hour depending on experience and shift.

For answers to Frequently Asked Questions please visit:  
[www.ohiocontactcenter.com/hiringfaq](http://www.ohiocontactcenter.com/hiringfaq)

For more information and to apply, please visit:  
[www.ohiocontactcenter.com/workhere](http://www.ohiocontactcenter.com/workhere)

**Cleveland Sight Center**

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