



2020 SABE GoVoter Experience Survey

Introduction

The SABE GoVoter Project is investigating issues around voting for people with disabilities. We are asking these questions about the November 3, 2020 government elections. This is not yourself advocacy group's or organization's elections. You do not have to complete this survey or answer any questions. If you choose to answer, it will help us learn about your voting experience and how we can make it better.

We do not ask for your name so no one else will know what you say on the survey. In our report, we will only share the city and state you live in. If you have more questions about your privacy please contact Essie Pederson, Essie.pederson@gmail.com.

The survey deadline is January 15, 2021.

Just as it is important to know that YOUR VOTE COUNTS, we need to know that you have the accessibility you need to MAKE IT COUNT!

Thank you,

The SABE GoVoter Team

SABE GOVOTER SURVEY QUESTIONS

1. Do you have a disability?

- Yes
- No. Then you do not need to complete the survey. Thank you.

2. How often do you vote? Select one.

- Always (**Go to question 4**)
- Sometimes
- Never
- This is my first time voting (**Go to question 4**)

3. If you did not vote, tell us why. Please review all choices carefully as you select all that apply to you.

- I do not know how to vote
- I was told that I could not vote
- I do not have a valid ID for voting
- I had a hard time getting an absentee or mail-in ballot, and gave up
- I requested an absentee or mail-in ballot, but it did not arrive in time
- I received an absentee or mail-in ballot, but I did not have a witness to sign the envelope
- I did not have transportation to my polling place
- I did not feel safe voting in person because of COVID-19
- I was too busy to vote
- I was not interested in voting in this election

- I could not go to vote because I was sick
- I needed help and did not have anyone to help me
- My parents or my foster parents did not take me to vote
- My staff did not take me to vote
- I live in a nursing home or institution and did not have a way to vote
- Other, please explain.

Everyone 18 years and over and a U.S. Citizen has the right to vote, unless taken away from them for some reason. Some voters have people who support them. Answer this question to let us know if you have other people help you with your life decisions; this includes voting.

4. Has a judge or the court appointed someone like a guardian or conservator to make decisions for you?

- Yes
- No **(Go to question 6)**
- I do Not know **(Go to question 6)**
- I choose not to answer this question

5. If, yes to Question 4, how does your guardian or conservator help you vote? Please review all choices carefully as you select all that apply.

- My guardian did not help me to vote
- I cannot vote because I have a guardian
- My guardian helped me register to vote

- My guardian talked to me about the candidates and issues
- My guardian helped me go through the materials in the mail
- My guardian helped me with my mail in or absentee ballot
- My guardian helped me set up transportation to vote
- My guardian took me to vote
- My guardian helped me use the voting machine
- My guardian helped me mark my paper ballot
- Were there other ways your guardian helped you?

6. Does your state have alternatives or other choices to Guardianship or Limited Guardianship such as Supported Decision-Making?

- Yes
- No
- My state is working on Supported Decision-Making as an option or choice
- I do not know

7. Are you registered to vote?

- Yes
- No. **(Go to question 29)**
- No. I cannot register because I have a guardian and I am not allowed to vote in my state. **(Go to question 29)**

8. There are many ways to get information about candidates and issues. How did you get vote information? Please review all choices carefully as you select all that apply to you.

- Information in the mail or newspapers
- Door to door campaigning (person came to your door and talked about candidates and issues)
- Billboards, posters, and street signs
- Information from the computer internet or podcast
- Attended meetings or forums about the candidates and issues
- Information from the television: debates, talk shows, commercials
- Information from the radio or podcast
- Information from family, friends, and guardian or conservator
- Information from my service provider staff
- Information from Social Media: Facebook, Twitter, YouTube, and Instagram
- I did not read or listen any information about candidates and issues before voting
- None, of the above
- Other, please explain.

9. Did you use any national, state, or local Election websites to find election information?

- I did not use their websites

- I did use their websites and had no problems
- Yes, I had problems using national Election websites
- Yes, I had problems using my state Election website
- Yes, I had problems using my local Election website
- No, I had no problem using the websites
- Other, please explain

10. How did you complete and cast your ballot?

- By myself
- With help from the poll workers
- With help from a family member, friend, guardian
- With help from my service provider staff or personal assistant
- Other, please explain.

11. How did you vote?

- I mailed my ballot **(Go to question 21)**
- I went to an Early Voting site, and voted before Election Day
- I voted at the polling place on Election Day; Tuesday, November 3, 2020

12. Did you have any problems with your ID?

- Yes
- No
- Does not apply
- If yes, tell us why.

13. How did you get to the polling place? Please review all choices carefully as you select all that apply to you.

- Public transportation
- Uber or Lyft
- Taxi
- Services like disability transportation, paratransit
- My political party took me to vote
- My own car
- Walked
- Used my wheelchair or scooter
- My service provider staff or personal assistant
- My family, friend, guardian or conservator
- Other, please explain.

14. How was your Uber or Lyft experience?

- I did not use Uber or Lyft
- I did not use Uber or Lyft because of COVID-19
- I had a good experience
- I did NOT have a good experience
- If you did not have a good experience, tell us why.

15. Did you have any problems with physical accessibility at your early voting or polling place? Please review all choices carefully as you select all that apply to you.

- I could not locate the entrance to the building
- I could not see the outside voting signs from my vehicle for curbside voting
- There was not enough accessible parking available
- When inside the building, I could not locate the voting area easily
- The ramp or elevator was not working or hard to use
- I could not easily move around in the voting area
- The lines were too long
- I had no problems with accessibility
- I had other problems not on the list. Please explain.

16. Tell us about your experience with curbside voting. Please review all choices carefully as you select all that apply to you.

- I did not use curbside voting
- I could see the curbside voting sign from my car
- I understood the instructions on the signs
- I had to wait more than 10 minutes for the poll workers
- The poll workers were NOT respectful and courteous
- I got my "I Voted" sticker
- Other, please explain

17. How did the poll workers treat you? Please review all choices carefully as you select all that apply to you.

- They did not give me enough time to vote
- They said or did things that made me feel bad
- They acted like I could not vote by myself, even though I could
- They did not want me to vote
- They did not want to help me
- They did not know how to help me
- They told me I could not bring my service animal into the voting area
- I told the poll worker I made a mistake on my ballot and they gave me a new ballot

- They were nice and helpful
- I had other problems not on the list. Please explain.

18. Was there an accessible voting machine available at the Early Voting or Election Day voting location?

- Yes
- No
- I do not know

19. Is this your first time using an accessible voting machine?

- This is my first time using the accessible voting machine
- No, I have used the accessible voting machine before
- No, I did not use the accessible voting machine (**Go to question 25**)

20. Tell us about your experience with the accessible voting machine. Please review all choices carefully as you select all that apply to you.

- I had no problems using the accessible voting machine
- The accessible voting machine not set up
- The poll worker did not know how to use the voting machine
- The poll worker had to call for help to work the accessible voting machine
- The poll worker did not know how to adjust the height or the angle of the machine
- I had trouble using the touch screen

- No headsets were available
- Headsets were available but did not work
- The poll worker did not know how to turn on the audio features
- The poll worker did not know how to make the volume louder or softer
- I did not know how to “go back” or “change” who or what I voted for
- The accessible voting machine had an error message and I could not use it
- Other, please tell us about any other issues you had with the accessible voting machine.

21. Did you ask for a mail in ballot?

- Yes
- No (**Go to question 25**)

22. Was a mail-in ballot request form automatically mailed to you?

- Yes, a request form was mailed to me
- No, I had to request the form
- No, my state does no use ballot request forms
- Other

23. How did you request your absentee or mail-in ballot?

- I called my local or state Election office
- I got my absentee or mail-in ballot in the mail from the Election office
- I got my absentee or mail-in ballot emailed to me from the Election office
- Got my absentee or mail-in ballot online from the State Election website
- Other, please explain

**24. Did you have any problems with your absentee or mail-in ballot?
Please review all choices carefully as you select all that apply to you.**

- I had no problems
- I had to ask for help
- I had problems understanding how to complete the ballot
- I had problems mailing my ballot
- I had to pay postage
- My postage was paid for by the Election office
- Did you have any other problems not on the list? Tell us about them.

25. Were you able to vote privately where no other voters could see your ballot?

- I felt my vote was private
- Only people I asked to help me could see my ballot
- I did not feel my vote was private. Please explain.

26. Did you vote for the people and issues the way you wanted to vote?

- Yes
- No

27. Did you feel good about your voting experience?

- Yes
- No
- If no, tell us why

28. Tell us about your experience using the ballot? Please review all choices carefully as you select all that apply to you.

- I had no problems using and understanding the ballot
- I had trouble following the instructions
- I had problems marking my ballot
- The print on the ballot was too small
- The wording on the ballot was confusing and made it hard to know if I was answering “yes” or “no”

Other, please explain.

29. Do you know who to call if you have a problem voting?

Yes

No

If yes, who?

30. Did you have any problems voting?

Yes

No, (Go to question 33)

31. Did you report it?

Yes

No

32. Was your problem solved?

Yes

No

33. In what state or U.S. territory do you live?

34. What city do you live in?

35. If you are comfortable, please answer your type of disability. Please review all choices carefully as you select all that apply to you.

- Intellectual or Cognitive
- Down syndrome
- Autism
- Physical
- Cerebral Palsy - CP
- Speech or Language
- Visual
- Hearing
- Epilepsy
- Traumatic Brain Injury - TBI
- Mental Health
- Not comfortable answering
- I don't know
- Other, please explain.

36. How old are you?

- Between 18-25
- Between 26-39
- Between 40-55
- Between 56-66

- Older than 67
- Not comfortable answering

37. What is your gender?

- Female
- Male
- Transgender
- Gender non-conforming
- Not comfortable answering
- Other

38. What is your race?

- African American or Black
- Asian
- Caucasian or White
- Hispanic or Latino
- Native American
- Pacific Islander
- Mixed
- Not comfortable answering.
- Other, please explain.

39. Where do you live?

- Live in my own home
- Live in an apartment that I pay rent by myself
- Live on my own with a roommate
- Live in a group home
- Live with my family
- Live with a foster family
- Homeless
- Live in assisted living
- Live in residential treatment facility
- Live in an institution
- Live in an ICF-IDD
- Live in a nursing home
- I am not comfortable answering
- Other, please explain.

40. Where do you work?

- Fellow or Internship
- Looking for a job
- Full time employment, more than 32 hours
- Part time employment, less than 32 hours

- Self employed
- I go to school
- Volunteer in the community
- At a sheltered workshop or adult center
- I do not work
- I am retired
- I am not comfortable answering.
- Other, please explain.

41. Would you like a print copy of the November 2020 Voters with Disabilities Experience Survey Final Report?

- No
- I will go to www.sabeusa.org website and search for it on the homepage
- Yes I want a copy. Give us your name and address, and email.

Name: _____

Address: _____

City, State: _____

Zip Code: _____

Email address: _____

**Thank you for completing this survey!
Your answers are very important to us.**

9-11-20