**OOD Council Briefing- April 21, 2021**

**Program Performance:** The following table summarizes Federal Fiscal Year 2021 performance for the Bureau of Services for the Visually Impaired:

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | |  |  | |  | |  | |
| Metric | | | 3/31/2020 | | 3/31/2021 | | Percent Change | |
| **Eligibility Decisions** | | | 555 | | 444 | | -20.0% | |
| **Plans Written** | | | 379 | | 329 | | -13.2% | |
| **Eligible + Served** | | | 1,837 | | 1808 | | -1.6% | |
| **Rehabilitations** | | | 180 | | 170 | | -5.6% | |
| **Average Wage** | | | $15.17 | | $15.32 | | 1.0% | |
| **Average Hours** | | | 29.2 | | 28 | | -4.1% | |

During reporting period 3/31/2020 through 3/31/2021, eligibility decisions decreased by 20%, plans written decreased by 13%, the combined eligible and served decreased by 1.5%, rehabilitations decreased by 5.5%, the average wage increased by 1% and the average hours decreased by an average of 1 hour per week.

**Programmatic Updates**:

* Outreach efforts continue to be a priority for BSVI. While we have seen fewer plans and eligibility decisions as compared with a year ago, the number of applications for BSVI services have increased each month this quarter. January saw 299 new applications, February had 372 and another increase for March to

460. These are the highest numbers we have seen since last summer. Our successful rehabilitations have increased each month this quarter as well.

* Berna King and her staff held meetings with all BSVI Counselors and Supervisors in each area to provide, celebrate successes and discuss concerns the staff have for their areas.