

# TSA Cares

1-855-787-2227  
Federal Relay: 711



TSA Cares is a helpline available to assist travelers with disabilities, medical conditions and other special circumstances as well as their traveling companion prepare for the screening process prior to flying.

## **Call Ahead**

Travelers may **call TSA Cares toll-free 72 hours prior** to traveling with questions about screening policies, procedures and what to expect at the security checkpoint. In addition, passengers should contact TSA Cares if additional assistance is needed during the screening process.



**tsa.gov**

## **Injured Service Members and Wounded Warriors**

Injured and wounded service members and veterans may contact TSA Cares to request assistance with the screening process. TSA Cares will provide their travel information and type of assistance required to the departing/arriving U.S. airports.

### **Contact TSA Cares**

1-855-787-2227

**[TSA-ContactCenter@tsa.dhs.gov](mailto:TSA-ContactCenter@tsa.dhs.gov)**

**Federal Relay: 711**

Weekdays

8 a.m. to 11 p.m. ET

Weekends and holidays

9 a.m. to 8 p.m. ET

For more information about TSA Cares and screening for passengers with disabilities and medical conditions, visit **[tsa.gov](https://tsa.gov)**.



**[tsa.gov](https://tsa.gov)**